



Sign Up For SmartHub!



Your life is busy and managing your electric account can feel complicated, but with our SmartHub mobile app and web portal it won't be. Save time and money by managing your account at anytime from anywhere.

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HOW CAN SMARTHUB HELP YOU CONTROL YOUR ACCOUNT?

Our SmartHub mobile app and web portal will keep you informed and will show you where to save time and money on your bills.

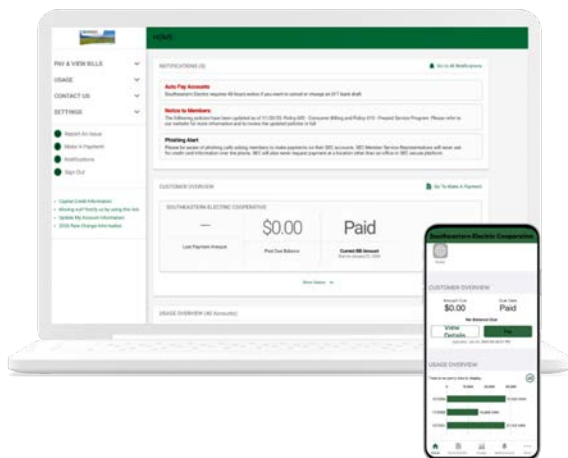
Billing & Payments: No more waiting for your bill to arrive in the mail, access your bill at anytime from anywhere. Save time with easy payment options to avoid late fees and service interruptions.

Alerts & Notifications: Stay informed on important account events via email or text messages. Receive the information you need to make the right decisions about your account.

Paperless Billing: What if you could save some time and a tree at the same time? Activate SmartHub paperless billing, an eco-friendly way to instantly access your bill.

Usage Monitoring: Worrying about usage or surprising bill amounts can be stressful. With access to this information, you can be in control and make decisions that can help reduce your bill.

SmartHub gives you complete control over your account by giving you the tools that deliver the right information at the right time so you can make the right decisions about your account.



WHAT DO YOU NEED TO REGISTER FOR SMARTHUB?

You will need an email address and your account number. You can find your account number on your bill.

MOBILE APP DOWNLOAD:

To download our free, secure SmartHub app from the Apple or Google Play stores, scan the QR code below.



SmartHub has several features that make managing your account as easy as possible. Whether through the web, or your smartphone or tablet (Android or iOS), you'll be able to pay your bill, view your usage, contact customer service, and sign up for notifications.

Once logged in, you will be able to view your billing history and make a payment with in just a couple of clicks. You'll be able to see your current bill, along with bills from the previous month or previous seasons, if you want to compare costs. In addition to viewing the billing history, there is a page to view the actual energy usage. You can see how your usage is trending over time, which will allow you to take steps to reduce usage and lower your bill.

Making payments through SmartHub is fast and easy. The first time you make a payment either through the web or through your mobile device, you'll be able to securely store your payment information for future transactions. The next time you need to pay your bill, it will only take a couple of clicks.

You'll also be able to see important notices with SmartHub. You'll be able to select how you want to be notified about your bill, including email and text messaging. You'll even be able to set usage thresholds so that you'll know when you're using more than you'd like which will help you manage your energy usage.



NEED ASSISTANCE?

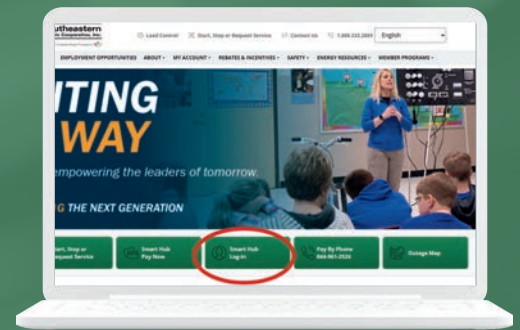
If you have any questions or issues, you may contact us by sending an email to info@southeastern.coop or calling 1-800-333-2859. Visit our SmartHub support page at southeasternelectric.com/my-account/ for more information.

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Getting started with SmartHub is a few easy steps!

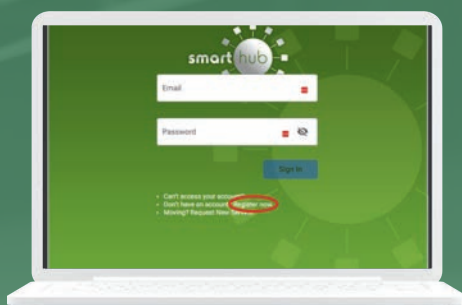
As you work down this page, you'll complete the following checklist and be on your way to managing your account like never before! Make payments, report service interruptions, monitor usage, and save the planet. This is your opportunity to give features like paperless billing and Auto Pay a try!

1. Find SmartHub Sign-In Area



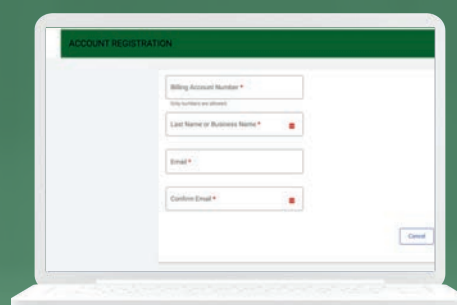
Look for the SmartHub sign-in area in the center of our website home page at southeasternelectric.com.

2. Click On 'Register now'



Click on the 'Register now' hyperlink. An 'Account Registration' page will appear.

3. Enter Your Information



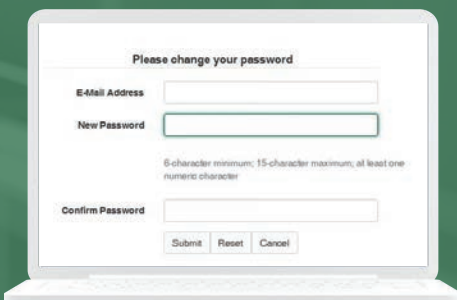
You will have to enter your ACCOUNT NUMBER, LAST NAME, and EMAIL ADDRESS.

4. Security Question



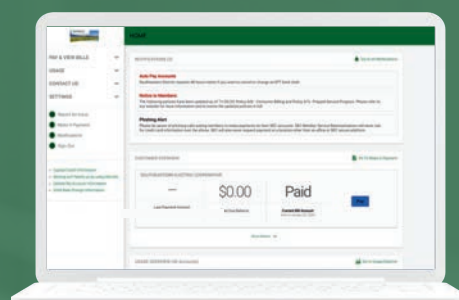
Once you have entered your information you will be asked a security question such as: *BILLING ZIP CODE, or LAST BILL AMOUNT.*

5. Change Password



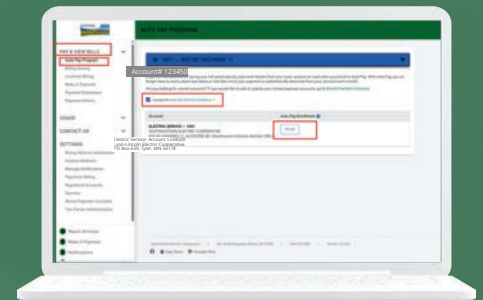
You will be emailed a temporary password. Copy and paste the temporary password and enter it in the login area. You will be directed to create your own password.

6. You Are Now Logged In



After creating your new password you will be logged into your new SmartHub account.

7. Set Up Auto Pay



To set up automatic payments and charges to your credit card or checking account click on the 'Pay & View Bills' tab and then 'Auto Pay Program.'

8. CONGRATULATIONS!

You have successfully set up your new SmartHub account and now you can easily pay your statements, track your electric use, and manage your account online.